



MEET MANAGEMENT SOFTWARE INSTALLER'S MANUAL

ENGLISH Version

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This manual corresponds to MEET Management Software version V1.4.

FERMAX ELECTRÓNICA S.A.U.

<http://www.fermax.com>

MEET MANAGEMENT SOFTWARE manual available at <https://www.fermax.com/qr/meet/>

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CONGRATULATIONS ON BUYING A QUALITY PRODUCT!

Fermax Electrónica develops and manufactures premium equipment that meets the highest design and technology standards.

The MEET management software is a technological device designed to communication, safety in the home.

All of the available functions are described in this manual. These functions may be enabled or disabled as you wish, according to different profile.

1. INTRODUCTION

1.1 GENERAL DESCRIPTION

The MEET Management software is a PC software application specially designed to work as a Concierge Centre and optionally perform administrative or installation functions. It is a multi-purpose software application that allows to send messages,

receive alarms, manage the system and administrate access control permissions. Based on the user profile login it will provide access to some or all functions.

The MEET Management software is supplied together with a USB device that works as an encrypted security key (dongle). If the security USB dongle is not plugged in the PC, the software will not work.

A MEET installation usually has only one MEET management software.

A MEET video intercom system can work without MEET management software, as long as the installation requires only audio/video and alarm functions. This software does not perform any kind of audio or video communication.

It is recommended that the MEET management software is installed on a PC with a 17" touch screen, where the CPU is on the screen itself, however it can be installed on any standard PC that meets the minimum requirements:













- Operating System: Windows 7 - 32bit.
- CPU: 2.5GHz Dual-Core Processor
- Hard drive: HDD SATA 160G
- The resolution of screen must more than 720p
- USB Interface: 2 ports available
- Ethernet Port: Gigabit, 100/1000Mbps (Fast-Ethernet).

The IP address of PC must be the same as the defined in Software IP field at each MEET device.













SOFTWARE LICENCE: MEET management software is distributed with an individual licence for each device implemented on the USB dongle. It is protected against unauthorised copying. Although the authorised copy can be installed on more than one PC, only the computer with the plugged USB dongle will work.

1.2 CONFIGURATION OF THE MEET MANAGEMENT SOFTWARE

- a. Copy all files on the PC folder, Unzip FERMAX_MMS_V01.04
- b. Plug in USB dongle, the PC will install automatically driver.
- c. Run srv_install file, then restart your pc

 bin	5/18/2018 11:59 AM	File folder	
 data	5/18/2018 11:59 AM	File folder	
 share	5/18/2018 11:56 AM	File folder	
 tomcat-6.0.36	5/18/2018 11:56 AM	File folder	
 card	9/27/2014 2:16 PM	Microsoft Excel 97...	14 KB
 db	3/12/2018 5:45 PM	Microsoft SQL Ser...	12 KB
 db_update	8/26/2017 4:24 PM	Microsoft SQL Ser...	5 KB
 ErrorMode	10/26/2013 11:23 ...	Registration Entries	1 KB
 my	5/8/2017 4:58 PM	Configuration sett...	3 KB
 Readme	5/14/2018 4:57 PM	Text Document	1 KB
 srv_install	10/10/2017 12:12 ...	Windows Batch File	1 KB
 srv_remove	10/10/2017 12:12 ...	Windows Batch File	1 KB

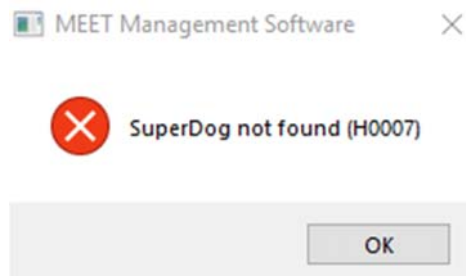
d. Double click bin file

 bin	5/18/2018 11:59 AM	File folder	
 data	5/18/2018 11:59 AM	File folder	
 share	5/18/2018 11:56 AM	File folder	
 tomcat-6.0.36	5/18/2018 11:56 AM	File folder	
 card	9/27/2014 2:16 PM	Microsoft Excel 97...	14 KB
 db	3/12/2018 5:45 PM	Microsoft SQL Ser...	12 KB
 db_update	8/26/2017 4:24 PM	Microsoft SQL Ser...	5 KB
 ErrorMode	10/26/2013 11:23 ...	Registration Entries	1 KB
 my	5/8/2017 4:58 PM	Configuration sett...	3 KB
 Readme	5/14/2018 4:57 PM	Text Document	1 KB
 srv_install	10/10/2017 12:12 ...	Windows Batch File	1 KB
 srv_remove	10/10/2017 12:12 ...	Windows Batch File	1 KB

e. Double Click in *watchdog.exe*. Double click *MEET MANAGEMENT SOFTWARE.exe* .

face	5/14/2018 10:31 AM	File folder	
CardPlugIn	1/17/2014 9:20 AM	Application	803 KB
curlib.dll	2/17/2009 11:19 AM	Application extens...	190 KB
face	8/28/2017 10:00 AM	Application	690 KB
FaceConvert	6/28/2017 11:12 AM	Application	307 KB
GeolP.dll	11/9/2012 1:53 PM	Application extens...	292 KB
libeay32.dll	1/7/2009 6:27 PM	Application extens...	993 KB
libFaceDetector500.dll	6/27/2017 12:26 PM	Application extens...	326 KB
libFaceRecognizer430.dll	6/27/2017 9:15 AM	Application extens...	319 KB
libmysql.dll	8/8/2012 8:49 PM	Application extens...	2,434 KB
libPointDetector500.dll	6/27/2017 9:16 AM	Application extens...	299 KB
libsasl.dll	12/11/2014 2:54 PM	Application extens...	77 KB
MEET MANAGEMENT SOFTWARE	5/18/2018 6:26 PM	Application	3,935 KB
Microsoft.VC90.CRT.manifest	11/7/2007 12:24 PM	MANIFEST File	1 KB
Microsoft.VC90.DebugCRT.manifest	11/7/2007 12:24 PM	MANIFEST File	1 KB
msg	12/4/2017 9:30 AM	Application	1,008 KB
msg	10/10/2017 12:12 ...	XML Document	1 KB
msvcm90.dll	11/7/2007 12:23 PM	Application extens...	220 KB

- f. Please check the USB dongle, if the PC show the below picture.

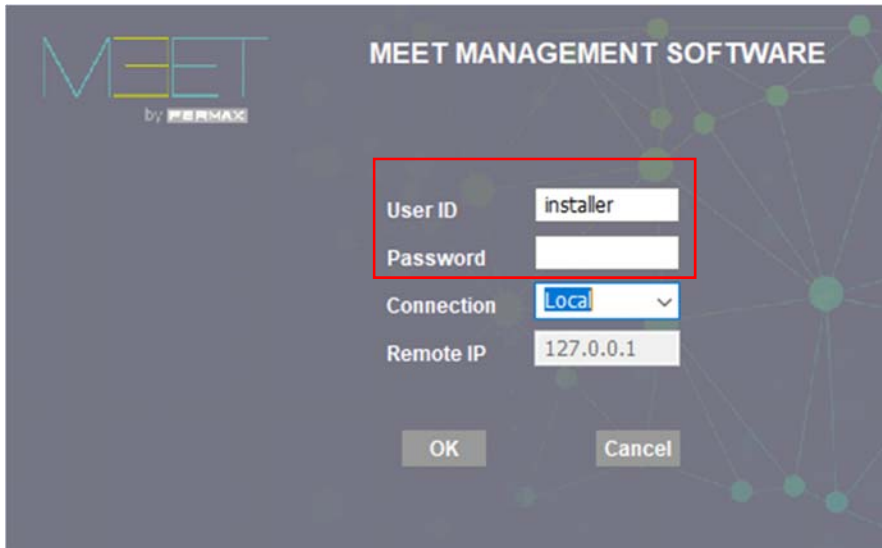


- g. To perform this configuration, it will be necessary to access the MEET management software with the installer's login:

User ID: installer

Password: 123456

Connection:Local



Note:

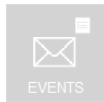
You need run as administrator the **watchdog.exe** file if the message *User ID or Password is invalid* appears.

For security reasons, please modify password after the installer accesses management software.

2. GLOSSARY OF ICONS



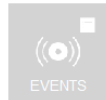
NEW MESSAGE



MESSAGE RECORDS



ALARM CONFIRMATION



ALARM EVENTS



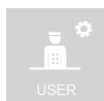
ALARM MODE



ALARM CONFIG



ALARM SMS



USER PROFILE



ONLINE STATUS



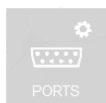
SIP REGISTER



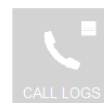
DEVICE MANAGEMENT



REMOTE CONNECTION



PORT SETRING



CALL LOGS



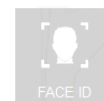
ACCESS CONTROL LOGS



PROXIMITY CARD



AUTHORISE CARDS



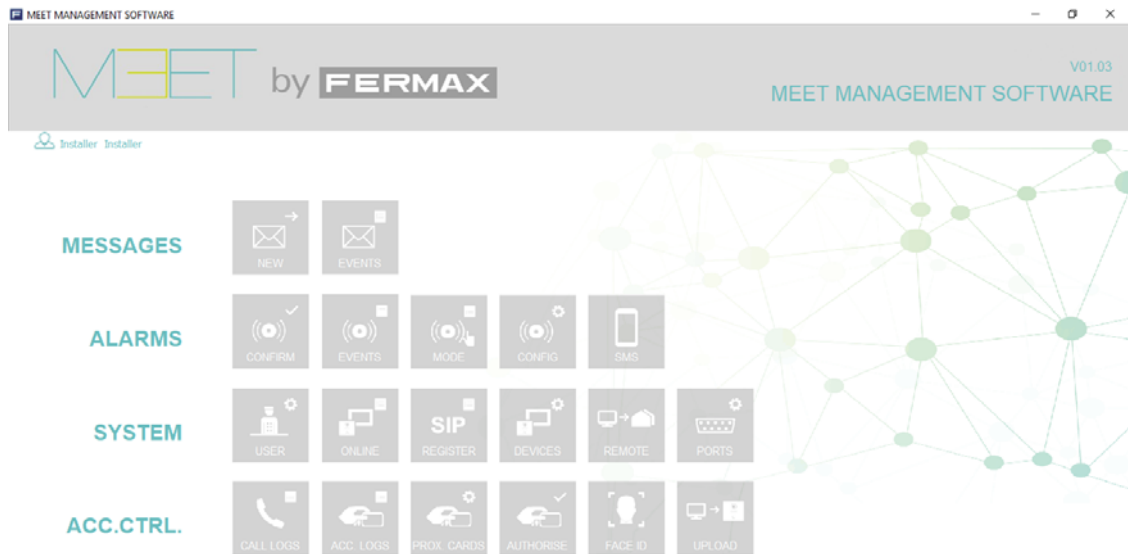
FACE RECOGNITION



DATA UPLOAD

3. MEET MANAGEMENT SOFTWARE FUNCTIONS

3.1 GRAPHIC INTERFACE



3.2 USER PROFILE

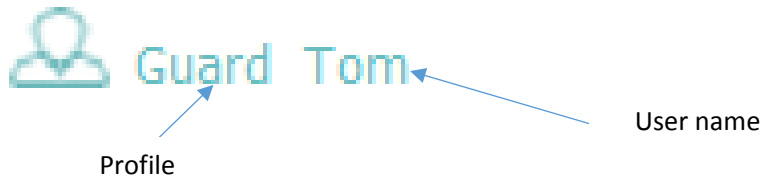
a. The software can operate with different profiles, each profile has different functions.

- Installer: has the maximum privilege, including installation and commissioning functions for the entire system.
- Admin: has special privileges to configure proximity card and face recognition
- Guard: can only send messages, confirm alarm and events

The following table, lists the functions available for each profile, (X means that the function is accessible for that profile).

Functions	Installer	Admin	Guard
New message	×	×	×
Message records	×	×	×
Alarm confirmation	×	×	×
Alarm events	×	×	×
Alarm mode	×	×	×
Alarm config	×		
Alarm SMS	×	×	
User profile	×	×	×
Online status	×	×	×
SIP register	×	×	×
Devices management	×		
Remote connection	×		
Port setting	×		
Call logs	×	×	×
Access control logs	×	×	×
Proximity card	×	×	
Authorise cards	×	×	
Face recognition	×	×	
Data upload	×	×	

Please see below different interface for installer, admin and guard.



Installer John

MESSAGES



ALARMS



SYSTEM



ACC. CTRL.



Admin Jack

MESSAGES



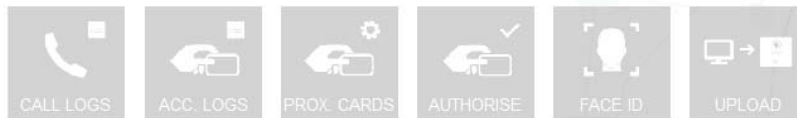
ALARMS



SYSTEM



ACC. CTRL.



Guard Tom

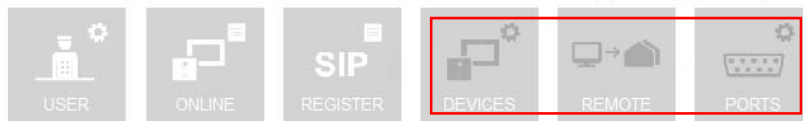
MESSAGES



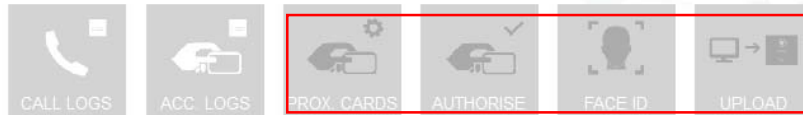
ALARMS



SYSTEM



ACC.CTRL.



- b. For different profiles (installer, admin and guard), the privileges are different when adding, modifying and deleting a user. Please see below list.

Back

User List

- Fermax
 - BLOCK:10
 - Jack
 - admin1
 - Tom
 - guard2
 - John
 - jun

USER PROFILE

User ID

Username

Password

Group

Profile

- Installer
- Admin
- Guard

New Delete

User ID	John			Tom			Jack			Alice			Kate		
Profile	Installer			Admin			Admin			Guard			Guard		
item	New	Modify	Delete	New	Modify	Delete	New	Modify	Delete	New	Modify	Delete	New	Modify	Delete
John Installer	User ID														
	Username		×												
	Password		×												
	Group														
Tom Admin	User ID														
	Username		×												
	Password	×	×	×											
	Group		×												
Jack Admin	User ID														
	Username		×												
	Password	×	×	×											
	Group		×												
Alice Guard	User ID														
	Username		×												
	Password	×	×	×	×	×	×	×	×	×	×	×	×	×	×
	Group		×												
Kate Guard	User ID														
	Username		×												
	Password	×	×	×	×	×	×	×	×	×	×	×	×	×	×
	Group		×												

3.3 DEVICES MANAGEMENT



Group



Monitor online



Panel online



Guard unit online



device offline

- a. The installer can manage monitors, block panels, 1W panels, general panels, guard units, SIP devices and groups. All devices in the installation must be created previously.

Back
DEVICES MANAGEMENT

Monitor

Block Panel

1W Panel

General Panel

Guard Unit

SIP Device

Group

Batch

Monitor List

- Fermax
 - BLOCK10
 - 10-1001
 - 10-1002
 X

Group

Device ID

SW. Pin

Description

Block

Apartment

New
Modify
Delete

The installer profile can create new, modify or delete devices. The prompt message will help you during the operation.

- Block No.: 0-999
- Apartment No.:1-9899
- Block panel device No.:1-99
- 1W panel device No.:1-9
- General panel device No.:1-9999
- Guard device No.:1-9

Note: Apartment No.: 0101 - 9899 when the installer creates new devices. The last digit cannot be 0.

b. Group management

The installer needs to create a group, so that it can manage several devices. You must select one group when the installer creates new monitor, block panel, 1W panel, general panel, guard unit or SIP device.

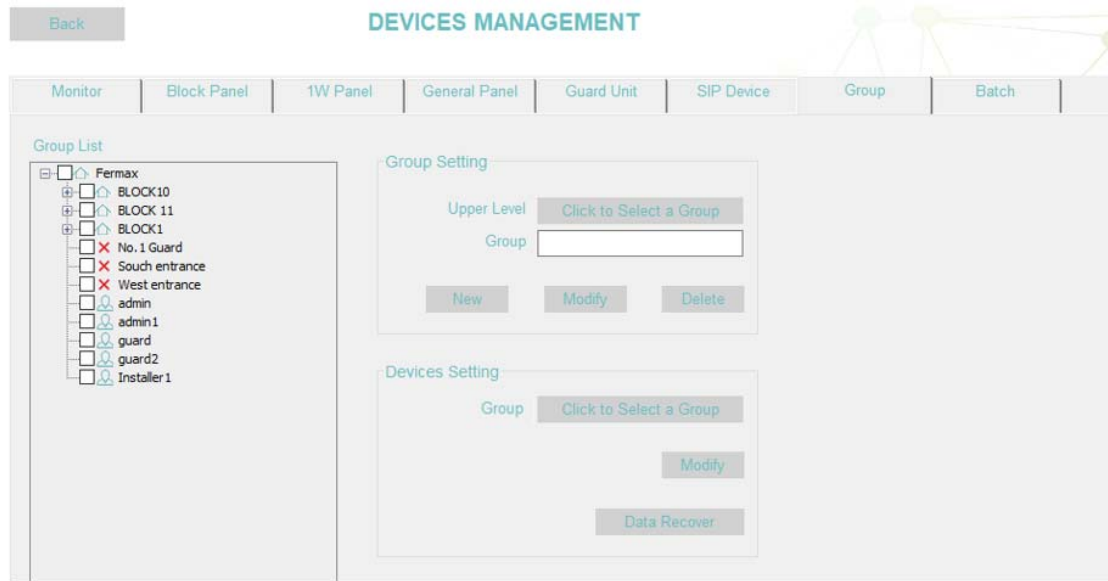
One group can include one block or several blocks. One bigger group can include several small groups.

Device Setting

The installer can move the devices from one group to other.

Data Recover

The data can be recovered if the data is lost when the installer modifies the device settings.



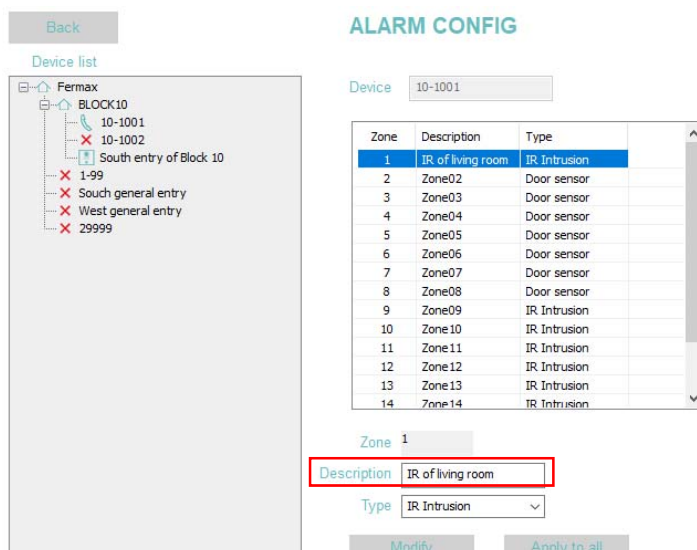
3.4 ALARM CONFIG

When **CONFIG** is selected, a screen for alarm config is displayed.

The description and zone type can be modified in the panel and monitor. For panel, the door alarm is zone 1.

The modified information will apply to all monitors and panels if you press **Apply** to all.

MEET alarm information received will be more intuitive in this way.



3.5 ALARM SMS

When SMS is selected, a screen for alarm SMS is displayed. It is possible to add new, modify and delete name and phone No.

Note: the alarm SMS function needs an additional GSM device.

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ALARM SMS

Device list

- Fermax
 - BLOCK10
 - 10-1001
 - 10-1002

Device: 10-1001

No.	Name	Phone no.
1	Alice	12345678

No. 1

Name Alice

Phone no. 12345678

New Modify Delete

3.6 REMOTE CONNECTION

When **REMOTE** is selected, a screen for REMOTE CONNECTION is displayed.

Network Settings and SIP settings can be pushed to devices according to the MAC address, once the device is located.

[Back](#) **REMOTE CONNECTION**

Device list

- Fermax
 - Block 12
 - 12-101-1
 - 12-102-1
 - 12-201-1
 - 12-202-1
 - Block 10
 - 10-1001
 - 10-1002
 - 10-1001-1
 - No.2 guard
 - South entry of Block 10
 - West general entry

Device: West general entry

Device No: 01

MAC: 11:11:11:11:11:11

Network Settings

IP: 10.100.1.1

Mask: 255.0.0.0

Gateway: 10.100.1.10

DNS: 8.8.8.8

SIP Settings

Enable SIP:

SIP Server: sip:iptel.org

Domain: iptel.org

SIP User: William

SIP Password:

[Save](#)

3.7 PORT SETTINGS

When **PORTS** is selected, a screen for PORT SETTINGS is displayed. It is needed to set port if the software manages card ID's. A MEET USB PC proximity reader has to be connected to the PC, where the desired COM port related MEET PC proximity reader is selected. Press **Save**.

[Back](#) **PORT SETTINGS**

PC Prox. Reader

Uart: COM1

NAT Settings

Enable:

IP Address: . . .

Port: . . .

[Save](#)

3.8 PROXIMITY CARD

When **PROX.CARDS** is selected, a screen for PROXIMITY CARD is displayed.

a. Single operation

It is possible to add new, modify and delete prox cards.

Prox cards ID numbers can be entered manually or by means of a MEET USB PC proximity reader.

To read cards, press **Start Reading** button, MEET USB PC proximity reader can read ID numbers and it will be displayed on the Card ID field. Once it is read, select group, expiry date, write description, telephone, block and apartment, and finally press **New** button.

Please check the PC proximity reader and port if the UART open failed displayed.

Press **Stop Reading** after the card ID is created and finish.

The card can be searched after entering the card ID and press **Search** button.

The screenshot shows a web form titled "Single Operation". It contains several input fields and buttons. The "Card ID" field is a dropdown menu with the value "4253066" and is highlighted with a red box. The "Description" field contains "Rose". The "Group" field contains "BLOCK10". The "Block" field contains "10". The "Telephone" field is empty. The "Expiry Date" field contains "2030-01-01" and has a calendar icon. The "Apartment" field contains "1001". At the bottom of the form, there are four buttons: "New", "Modify", "Delete", and "Stop Reading". The "Stop Reading" button is highlighted with a red box. A "Search" button is located at the top right of the form area.

The description, telephone, block, apartment and expiry date can be modified, **Card ID can't be modified**. Card ID can be only deleted.

b. Batch operation

Card ID 's can be created in batch. Enter cards for each apartment, block range, apartment range, select group and enter the start number of block and apartment before MEET USB PC proximity reader start reading cards.

The number of apartment will increase automatically after each card is read.

Cards can be moved from one group to another group through **Modify Group**.

The expiry date can be modified in batch after you select date and press **Modify**.

The prox card ID information can be exported or imported to excel file. The total amount of ID cards exported/imported will be displayed.

A	B	C	D	E	F
Card ID	Block	Apartment	Description	Tel	Date
12153246	10	101	10-101		2030-01-25 00:00:00
2352681	10	102	10-102		2030-01-25 00:00:00
4253066	10	103	10-103		2030-01-25 00:00:00

3.9 AUTHORISE CARDS

When **AUTHORISE** is selected, a screen to authorize cards is displayed.

a. Search card

Tick Search Mode, then press **Search** button.

AUTHORISE CARDS

Search prox card by ID number or apartment number.

Enter ID number in the blank field. The record will be displayed if this ID number exists in the database. Single click this record to select.

Search by Apt.

Card ID

Block

Apartment

No.	Card ID	Description	Block	Apartment
1	4253066	10-1003	10	1003

Search Cancel

Tick Search by Apt., enter block and apartment number, press **Search** button, all record of this apartment will display if there is this apartment in the database.

Search by Apt.

Card ID

Block

Apartment

No.	Card ID	Description	Block	Apartment
1	12153246	10-101	10	101

Search Cancel

If the information be modified, press **Re-upload** button and update the information of this card to the panel,

Search Mode

Card ID

Description

Group

Apartment

Expiry

b. Add Authorisation

Select one or several panels and cards to be authorised, then press **Add Authorisation** button, if you want to authorise, the data of these cards will be sent to selected panels. The quantity of cards authorised will be displayed. These cards can open the door if the card is used with the panel.

AUTHORISE CARDS

Search Mode

Card ID

Description

Group

Apartment

Expiry

Card List

- Femax
 - BLOCK10
 - 10-1004
 - 10-102
 - 10-101

Panel List

- Femax
 - BLOCK10
 - South entry of Block 10
 - 10-1001-1
 - 10-1002
 - 11-101-1
 - 11-102-1
 - 11-201-1
 - 11-202-1
 - South general entry
 - West general entry

No.	Panel	Authorised	Uploaded
1	South entry of Blo...	Yes	Yes

MEET

Processed: 3

c. Delete Authorisation

Select one or several panels and cards to be deleted, then press **Delete Authorisation** button. The selected cards will be removed from the selected panels. The quantity of cards deleted will be displayed. These cards will not be able to open the door.

3.10 FACE RECOGNITION

When you press **AUTHORISE**, a screen for AUTHORISE CARDS is displayed. It is possible to add new, modify and delete photos from tenants and condominium staff.

Each monitor can have face recognition ID users associated. To create a new face recognition ID, select the monitor so the ID can be associated. If the ID belongs to staff working on the condominium, choose a guard unit instead of a monitor where to associate the ID.

Press **New** button to create one or several Face ID's. Then modify the information, upload up to 3 photos and click **Modify** button.

The photo expiry date can be defined. It is possible to add up to 3 photos. The maximum amount of face IDs will depend on the number of photos per ID.

- 6000 users : 1 picture per user
- 3000 users : 2 pictures per user
- 2000 users : 3 pictures per user

No.	Name	Expiry Date
1	Tim	2050-01-01

Note: The face recognition function must be enabled on the panel.

3.11 DATA UPLOAD

If **DATA UPLOAD** is selected, a screen for DATA UPLOAD is displayed.

You can select a panel by a single click, then upload card ID's and face ID data to the panel.

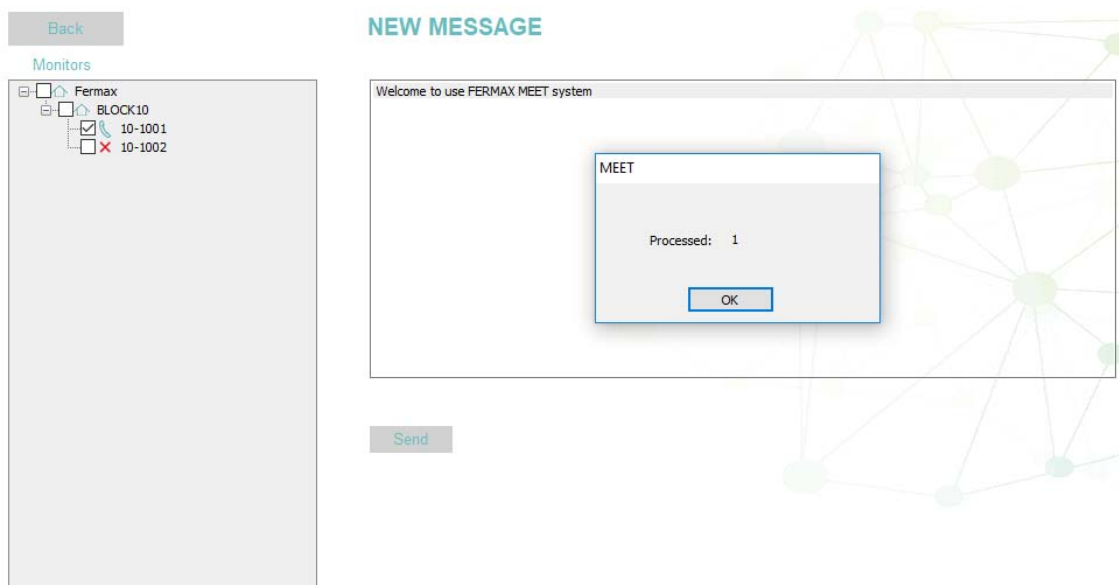
Regarding card ID, the information related to the ID will be also displayed and uploaded to the panel, such as apartment number.

Regarding face ID data, the face ID data related to users and staff on the selected block will be upload to the panel.

3.12 MESSAGES

If **NEW** is selected, a screen for NEW MESSAGE is displayed. The MEET management software can send text messages to apartment monitors. Up to 254 characters including punctuation marks and space.

You must select one residence, several residences, one group, several groups or all groups. The amount of messages processed will be shown after the message is sent.



If **EVENTS** is selected, a screen for message records is displayed. To review the message select monitor and record.

Back

Monitors

- Fermox
 - BLOCK10
 - 10-1001
 - 10-1002

MESSAGE RECORDS

Monitor 10-1001

No.	Text	Sent	Date
12	Good morning	Yes	2018-05-25 10:27:47
13	Good morning	Yes	2018-05-25 10:27:52
14	Good morning	Yes	2018-05-25 10:27:56
15	Good morning	Yes	2018-05-25 10:28:01
16	Good afternoon	Yes	2018-05-25 10:28:51
17	Good afternoon	Yes	2018-05-25 10:28:55
18	Good afternoon	Yes	2018-05-25 10:28:59
19	Good afternoon	Yes	2018-05-25 10:29:04
20	Welcome to use FERMAX MEET system	Yes	2018-05-25 10:29:41
21	Welcome to use FERMAX MEET system	Yes	2018-05-25 10:29:46
22	Welcome to use FERMAX MEET system	Yes	2018-05-25 10:29:51

Welcome to use FERMAX MEET system

3.13 ONLINE STATUS

If **ONLINE** is selected, a screen for ONLINE STATUS is displayed.

A device can be searched according to different status and different types.

The list include group, device ID, description, type, status, IP and date, all monitors, Block panels, general panels, 1w panels and guard.

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ONLINE STATUS

Status Type

No.	Group	Device ID	Description	Type	Status	IP	Date
1	Fermax	10002	No. 2 Guard	Guard Unit	Online	200.200.200.222	2018-05-29 14:18:21
2	Fermax	20001	Souch general entry	G.E. Panel	Offline		
3	Fermax	20002	West general entry	G.E. Panel	Offline		
4	BLOCK10	10001	No. 1 Guard	Guard Unit	Offline	200.200.200.249	2018-05-25 08:58:01
5	BLOCK10	10001001	10-1001	Monitor	Online	200.200.200.224	2018-05-29 14:18:56
6	BLOCK10	10001002	10-1002	Monitor	Offline	200.200.200.142	2018-05-22 13:05:01
7	BLOCK10	10009901	South entry of Block 10	Block Panel	Online	200.200.200.221	2018-05-29 14:18:07
8	BLOCK10	10010001...	10-1001-1	1W Panel	Online	200.200.200.223	2018-05-29 14:17:16
9	BLOCK10	10010001...	10-1002-1	1W Panel	Offline	200.200.200.250	2018-05-22 13:04:03
10	BLOCK10	11009901	11-1	Block Panel	Offline	200.200.200.221	2018-05-29 14:04:04

3.14 SIP REGISTER

When **SIP** is selected, a screen for SIP REGISTER is displayed.

This interface display whether the device is registered or not.

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SIP REGISTER

Device list

- Fermax
 - BLOCK10
 - No. 1 Guard
 - 10-1001
 - 10-1002
 - South entry of Block 10
 - 10-1001-1
 - 10-1002-1
 - 11-1
 - No. 2 Guard**
 - Souch general entry
 - West general entry

Device

No.	LAN URL	SIP Register	WAN URL	Heartbeat
1	sip:10002@200.200.200.222:5060	Yes	sip:10002@200.200.200.185:5060	2018-05-29 14:49:26

3.15 CALL LOGS

If **CALL LOGS** is pressed a screen for CALL LOGS is displayed

Tick all callers and press **Search** button, the call history of all callers will be displayed.

CALL LOGS

Caller: No.2 Guard All Callers

From: 2018-05-03 To: 2018-05-29

Search **Export**

No.	From	To	Events	Date
1	10-1001-1	10-1001	End	2018-05-29 14:58:55
2	10-1001-1	10-1001	Unlock	2018-05-29 14:58:54
3	10-1001-1	10-1001	Answered	2018-05-29 14:58:53
4	10-1001-1	10-1001	Call	2018-05-29 14:58:50
5	South entry of Block 10	No.2 Guard	End	2018-05-29 14:58:42
6	South entry of Block 10	No.2 Guard	Unlock	2018-05-29 14:58:41
7	South entry of Block 10	No.2 Guard	Answered	2018-05-29 14:58:40
8	South entry of Block 10	No.2 Guard	Call	2018-05-29 14:58:37
9	South entry of Block 10	No.2 Guard	End	2018-05-29 14:57:25
10	South entry of Block 10	No.2 Guard	Unlock	2018-05-29 14:57:22
11	South entry of Block 10	No.2 Guard	Answered	2018-05-29 14:57:21
12	South entry of Block 10	No.2 Guard	Call	2018-05-29 14:57:19
13	No.2 Guard	10-1001	Answered	2018-05-29 14:56:42
14	10-1001-1	10-1001	End	2018-05-29 14:56:21
15	10-1001-1	10-1001	Unlock	2018-05-29 14:56:20
16	10-1001-1	10-1001	Answered	2018-05-29 14:56:19
17	10-1001-1	10-1001	Call	2018-05-29 14:56:17
18	South entry of Block 10	10-1001	End	2018-05-29 14:56:16
19	South entry of Block 10	10-1001	Unlock	2018-05-29 14:56:14

Single click in one device on device list, the call events of this device will be displayed after pressing **Search** button.

CALL LOGS

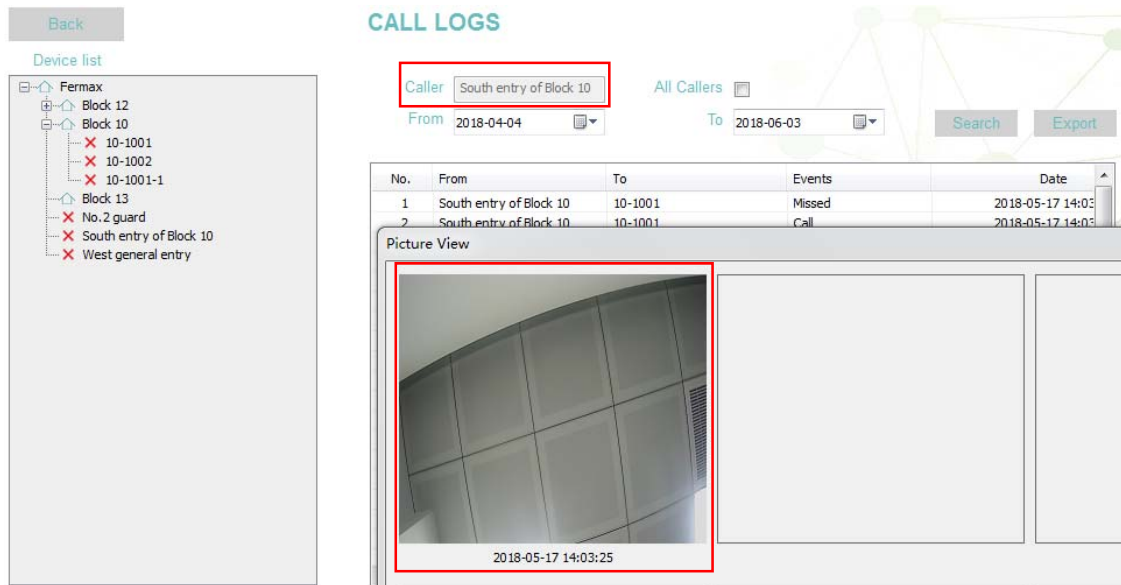
Caller: 10-1001 All Callers

From: 2018-05-03 To: 2018-05-29

Search **Export**

No.	From	To	Events	Date
1	10-1001	10-1001-1	End	2018-05-29 14:53:44
2	10-1001	10-1001-1	Answered	2018-05-29 14:53:39
3	10-1001	10-1001-1	Call	2018-05-29 14:53:39
4	10-1001	South entry of Block 10	End	2018-05-29 14:53:37
5	10-1001	South entry of Block 10	Answered	2018-05-29 14:53:32
6	10-1001	South entry of Block 10	Call	2018-05-29 14:53:32
7	10-1001	No.2 Guard	End	2018-05-29 14:53:20
8	10-1001	No.2 Guard	Answered	2018-05-29 14:53:19
9	10-1001	No.2 Guard	Call	2018-05-29 14:53:17
10	10-1001	No.1 Guard	Missed	2018-05-29 14:53:14
11	10-1001	No.1 Guard	Call	2018-05-29 14:53:12
12	10-1001	No.2 Guard	Missed	2018-05-25 13:33:03
13	10-1001	No.2 Guard	Call	2018-05-25 13:32:57
14	10-1001	No.2 Guard	Missed	2018-05-25 13:32:53
15	10-1001	No.2 Guard	Call	2018-05-25 13:32:51
16	10-1001	South entry of Block 10	End	2018-05-18 10:52:41
17	10-1001	South entry of Block 10	Answered	2018-05-18 10:52:37
18	10-1001	South entry of Block 10	Call	2018-05-18 10:52:37
19	10-1001	No.2 Guard	End	2018-05-18 10:52:22

It is possible to get a picture of the panel call events by double click on the caller.



The call events can be exported to excel file by clicking **Export** button. The information include caller, receiver, events and date.

No.	From	To	Events	Date
1	10-1001	10-1001-1	End	2018-05-29 14:53:44
2	10-1001	10-1001-1	Answered	2018-05-29 14:53:39
3	10-1001	10-1001-1	Call	2018-05-29 14:53:39
4	10-1001	South entry of Block 10	End	2018-05-29 14:53:37
5	10-1001	South entry of Block 10	Answered	2018-05-29 14:53:32
6	10-1001	South entry of Block 10	Call	2018-05-29 14:53:32
7	10-1001	No.2 Guard	End	2018-05-29 14:53:20
8	10-1001	No.2 Guard	Answered	2018-05-29 14:53:19
9	10-1001	No.2 Guard	Call	2018-05-29 14:53:17
10	10-1001	No.1 Guard	Missed	2018-05-29 14:53:14
11	10-1001	No.1 Guard	Call	2018-05-29 14:53:12
12	10-1001	No.2 Guard	Missed	2018-05-25 13:33:03
13	10-1001	No.2 Guard	Call	2018-05-25 13:32:57
14	10-1001	No.2 Guard	Missed	2018-05-25 13:32:53
15	10-1001	No.2 Guard	Call	2018-05-25 13:32:51
16	10-1001	South entry of Block 10	End	2018-05-18 10:52:41
17	10-1001	South entry of Block 10	Answered	2018-05-18 10:52:37
18	10-1001	South entry of Block 10	Call	2018-05-18 10:52:37
19	10-1001	No.2 Guard	End	2018-05-18 10:52:22
20	10-1001	No.2 Guard	Answered	2018-05-18 10:52:20

3.16 ACCESS CONTROL LOGS

When **ACC.LOGS** is selected a screen for ACCESS CONTROL LOGS is displayed

Tick **All** and press **Search** button, the access control logs of all panels will be displayed.

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Device List

- Fermax
 - Block 12
 - Block 10
 - Block 13
 - South entry of Block 10
 - West general entry

ACCESS CONTROL LOGS

By Card

Description

From 2018-05-11 To 2018-06-03

Search Export

No.	Card ID	Description	Apartment	Panel	Date
6	4253066	Grace	12-101	South entry of Block 10	2018-05-18 11:38:09
7	4253066	Grace	12-101	South entry of Block 10	2018-05-18 11:38:07
8	4253066	Grace	12-101	South entry of Block 10	2018-05-18 11:38:02
9	4253066	Grace	12-101	South entry of Block 10	2018-05-18 11:37:50
10	4253066	Grace	12-101	South entry of Block 10	2018-05-18 11:37:45
11	4253066	Grace	12-101	South entry of Block 10	2018-05-15 19:17:33
12	4253066	Grace	12-101	South entry of Block 10	2018-05-15 19:17:27
13	4253066	Grace	12-101	South entry of Block 10	2018-05-15 19:17:21
14	4253066	Grace	12-101	South entry of Block 10	2018-05-15 19:17:15
15	4253066	Grace	12-101	South entry of Block 10	2018-05-15 19:17:09
16	4253066	Grace	12-101	South entry of Block 10	2018-05-15 19:16:58
17	4253066	Grace	12-101	10-1001-1	2018-05-15 18:31:16
18	4253066	Grace	12-101	South entry of Block 10	2018-05-15 18:31:14
19	4253066	Grace	12-101	10-1001-1	2018-05-15 18:23:08
20	4253066	Grace	12-101	South entry of Block 10	2018-05-15 18:23:07
21	4253066	Grace	12-101	10-1001-1	2018-05-15 18:03:23
22	4253066	Grace	12-101	10-1001-1	2018-05-15 18:03:20
23	4253066	Grace	12-101	South entry of Block 10	2018-05-15 18:03:19

Single click in one device in the device list, then the access control logs of this device will be displayed after press **Search** button.

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Device List

- Fermax
 - BLOCK10
 - South entry of Block 10
 - 10-1001-1
 - 10-1002-1
 - 11-1
 - Souch general entry
 - West general entry

ACCESS CONTROL LOGS

By Card

Description

From 2018-05-29 To 2018-05-29

Search Export

No.	Card ID	Description	Apartment	Panel	Date
1	2352681	10-102	10-102	South entry of Block 10	2018-05-29 15:04:26
2	2352681	10-102	10-102	South entry of Block 10	2018-05-29 15:04:23
3	12153246	10-101	10-101	South entry of Block 10	2018-05-29 15:04:20
4	4253066	10-1004	10-1004	South entry of Block 10	2018-05-29 15:04:16
5	2352681	10-102	10-102	South entry of Block 10	2018-05-29 15:04:12
6	4253066	10-1004	10-1004	South entry of Block 10	2018-05-29 15:04:04
7	12153246	10-101	10-101	South entry of Block 10	2018-05-29 15:04:00
8	4253066	10-1004	10-1004	South entry of Block 10	2018-05-29 10:49:19

Tick **By Card** and press **Search** button, the access control logs of one card ID read in different panels will be displayed.

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Device List

- Fermax
 - BLOCK10
 - 10-1004
 - 10-102
 - 10-101

ACCESS CONTROL LOGS

By Card

Description 10-102

From 2018-05-29

All

To 2018-05-29

Search Export

No.	Card ID	Description	Apartment	Panel	Date
1	2352681	10-102	10-102	South entry of Block 10	2018-05-29 15:04:26
2	2352681	10-102	10-102	South entry of Block 10	2018-05-29 15:04:23
3	2352681	10-102	10-102	South entry of Block 10	2018-05-29 15:04:12

It is possible to access the picture capture by double clicking the event.

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Device List

- Fermax
 - BLOCK10
 - South general entry
 - West general entry

ACCESS CONTROL LOGS

By Card

Description

From 2018-06-04


All

To 2018-06-04

Search Export

No.	Card ID	Description	Apartment	Panel	Date
1	4253066	10-1004	10-1004	South ent...	2018-06-04 12:25:33
2	4253066	10-1004	10-1004	South ent...	2018-06-04 12:25:10
3	4253066	10-1004	10-1004	South ent...	2018-06-04 12:10:03

Picture View



2018-06-04 12:10:05

The access control logs can be exported to an excel file by clicking **Export** button. The information will include card ID, description, apartment, panel and date.

No.	Card ID	Description	Apartment	Panel	Date
1	2352681	10-102	10-102	South entry of Block 10	5/29/2018 15:04
2	2352681	10-102	10-102	South entry of Block 10	5/29/2018 15:04
3	12153246	10-101	10-101	South entry of Block 10	5/29/2018 15:04
4	4253066	10-1004	10-1004	South entry of Block 10	5/29/2018 15:04
5	2352681	10-102	10-102	South entry of Block 10	5/29/2018 15:04
6	4253066	10-1004	10-1004	South entry of Block 10	5/29/2018 15:04
7	12153246	10-101	10-101	South entry of Block 10	5/29/2018 15:04
8	4253066	10-1004	10-1004	South entry of Block 10	5/29/2018 10:49

3.17 ALARM CONFIRMATION

When **CONFIRM** is selected, a screen for ALARM CONFIRMATION is displayed.

Whenever an alarm event is received, the alarm information will be displayed on the screen. This window will take priority over all others. Select one, several or all records and confirm. Once it is confirmed it will say **YES**.

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ALARM CONFIRMATION

<input type="checkbox"/>	No.	Device	Zone	Description	Type	Date
<input type="checkbox"/>	1	South entry of Block 10	1	Door alarm	Door sensor	2018-05-25 17:47:47
<input type="checkbox"/>	2	South entry of Block 10	1	Door alarm	Door sensor	2018-05-25 13:55:46
<input type="checkbox"/>	3	10-1002	7	Zone07	IR Intrusion	2018-05-18 17:57:19
<input type="checkbox"/>	4	10-1002	7	Zone07	IR Intrusion	2018-05-18 17:56:15
<input type="checkbox"/>	5	10-1002	7	Zone07	IR Intrusion	2018-05-18 17:56:11
<input type="checkbox"/>	6	10-1002	5	Zone05	IR Intrusion	2018-05-18 17:55:32
<input type="checkbox"/>	7	10-1002	3	Zone03	IR Intrusion	2018-05-18 17:55:28
<input type="checkbox"/>	8	10-1002	6	Zone06	IR Intrusion	2018-05-18 17:55:25
<input type="checkbox"/>	9	10-1002	4	Zone04	IR Intrusion	2018-05-18 17:55:22
<input type="checkbox"/>	10	10-1002	4	Zone04	IR Intrusion	2018-05-18 17:55:21
<input type="checkbox"/>	11	10-1002	2	Zone02	IR Intrusion	2018-05-18 17:55:15
<input type="checkbox"/>	12	10-1002	1	Zone01	IR Intrusion	2018-05-18 17:55:12
<input type="checkbox"/>	13	10-1002	4	Zone04	IR Intrusion	2018-05-18 17:55:06
<input type="checkbox"/>	14	10-1002	6	Zone06	IR Intrusion	2018-05-18 17:55:05
<input type="checkbox"/>	15	10-1002	4	Zone04	IR Intrusion	2018-05-18 17:55:03
<input type="checkbox"/>	16	10-1002	1	Zone01	IR Intrusion	2018-05-18 17:55:02
<input type="checkbox"/>	17	10-1002	4	Zone04	IR Intrusion	2018-05-18 16:47:29
<input type="checkbox"/>	18	10-1002	4	Zone04	IR Intrusion	2018-05-18 16:47:28
<input type="checkbox"/>	19	10-1002	4	Zone04	IR Intrusion	2018-05-18 16:47:23
<input type="checkbox"/>	20	10-1002	1	Zone01	IR Intrusion	2018-05-18 16:47:21
<input type="checkbox"/>	21	10-1002	1	Zone01	IR Intrusion	2018-05-18 15:45:44

Confirm

3.18 ALARM EVENTS

Whenever an alarm event is received, the list will show the alarm events.

The alarm events are:

- From panel or monitor.
- For panel, the event will be door sensor alarm.
- For monitor, the event will be any of the 8 monitor alarm zones.

Tick all devices and press **Search** button, the events of all devices will be shown in the list within the selected date interval.

The screenshot shows the 'ALARM EVENTS' interface. On the left, a 'Device List' sidebar shows a tree view under 'Fermax' with 'BLOCK10' expanded, listing devices 10-1001, 10-1002, South entry of Block 10, 11-1, South general entry, and West general entry. The 'All Devices' checkbox is checked. The date range is set from 2018-05-02 to 2018-05-29. The main table displays 19 alarm events.

No.	Device	Zone	Description	Type	Status	Conf...	Date
1	South entry of Block 10	1	Door alarm	Door sensor	Alarm	No	2018-05-25 17:47:47
2	South entry of Block 10	1	Door alarm	Door sensor	Reset		2018-05-25 13:56:28
3	South entry of Block 10	1	Door alarm	Door sensor	Alarm	No	2018-05-25 13:55:46
4	10-1002	7	Zone07	IR Intrusion	Alarm	No	2018-05-18 17:57:19
5	10-1002	7	Zone07	IR Intrusion	Alarm	No	2018-05-18 17:56:15
6	10-1002	7	Zone07	IR Intrusion	Alarm	No	2018-05-18 17:56:11
7	10-1002	5	Zone05	IR Intrusion	Alarm	No	2018-05-18 17:55:32
8	10-1002	3	Zone03	IR Intrusion	Alarm	No	2018-05-18 17:55:28
9	10-1002	6	Zone06	IR Intrusion	Alarm	No	2018-05-18 17:55:25
10	10-1002	4	Zone04	IR Intrusion	Alarm	No	2018-05-18 17:55:22
11	10-1002	4	Zone04	IR Intrusion	Alarm	No	2018-05-18 17:55:21
12	10-1002	2	Zone02	IR Intrusion	Alarm	No	2018-05-18 17:55:15
13	10-1002	1	Zone01	IR Intrusion	Alarm	No	2018-05-18 17:55:12
14	10-1002	4	Zone04	IR Intrusion	Alarm	No	2018-05-18 17:55:06
15	10-1002	6	Zone06	IR Intrusion	Alarm	No	2018-05-18 17:55:05
16	10-1002	4	Zone04	IR Intrusion	Alarm	No	2018-05-18 17:55:03
17	10-1002	1	Zone01	IR Intrusion	Alarm	No	2018-05-18 17:55:02
18	10-1002	4	Zone04	IR Intrusion	Alarm	No	2018-05-18 16:47:29
19	10-1002	4	Zone04	IR Intrusion	Alarm	No	2018-05-18 16:47:28

Single click in one device in the device list and the alarm events of this device will be displayed after pressing **Search** button

The screenshot shows the 'ALARM EVENTS' interface with '10-1001' selected in the 'Device List' sidebar. The 'All Devices' checkbox is unchecked. The date range remains the same. The main table displays 10 alarm events filtered for device 10-1001.

No.	Device	Zone	Description	Type	Status	Conf...	Date
1	10-100	5	Zone05	Door sensor	Alarm	Yes	2018-05-18 09:33:37
2	10-100	6	Zone06	Door sensor	Alarm	Yes	2018-05-18 09:33:35
3	10-100	4	Zone04	Door sensor	Alarm	Yes	2018-05-18 09:33:34
4	10-100	1	IR of living room	IR Intrusion	Alarm	Yes	2018-05-18 09:33:31
5	10-100	5	Zone05	Door sensor	Alarm	Yes	2018-05-15 17:47:53
6	10-100	4	Zone04	Door sensor	Alarm	Yes	2018-05-15 17:47:53
7	10-100	6	Zone06	Door sensor	Alarm	Yes	2018-05-15 17:47:53
8	10-100	4	Zone04	Door sensor	Alarm	Yes	2018-05-15 17:47:52
9	10-100	1	IR of living room	IR Intrusion	Alarm	Yes	2018-05-15 17:47:50
10	10-100	1	IR of living room	IR Intrusion	Alarm	Yes	2018-05-15 17:47:49

The alarm events can be exported to an excel file by clicking **Export** button.

No.	Device	Zone	Description	Type	Status	Confirmed	Date
1	10-1001	5	Zone05	Door sensor	Alarm	Yes	2018-05-18 09:33:37
2	10-1001	6	Zone06	Door sensor	Alarm	Yes	2018-05-18 09:33:35
3	10-1001	4	Zone04	Door sensor	Alarm	Yes	2018-05-18 09:33:34
4	10-1001	1	IR of living room	IR Intrusion	Alarm	Yes	2018-05-18 09:33:31
5	10-1001	5	Zone05	Door sensor	Alarm	Yes	2018-05-15 17:47:53
6	10-1001	4	Zone04	Door sensor	Alarm	Yes	2018-05-15 17:47:53
7	10-1001	6	Zone06	Door sensor	Alarm	Yes	2018-05-15 17:47:53
8	10-1001	4	Zone04	Door sensor	Alarm	Yes	2018-05-15 17:47:52
9	10-1001	1	IR of living room	IR Intrusion	Alarm	Yes	2018-05-15 17:47:50
10	10-1001	1	IR of living room	IR Intrusion	Alarm	Yes	2018-05-15 17:47:49

3.19 ALARM MODE

When **MODE** is selected a screen for ALARM MODE is displayed

Single click in one monitor in the device list, the alarm mode logs of this monitor will be displayed after pressing **Search** button.

The list show alarm mode, which zones are enabled in the current mode, date.

No.	Mode	1	2	3	4	5	6	7	8	9	10	11	12	15	16	Date
1	Home	√	√	√	√	√	√	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:40
2	Sleep	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:35
3	Out	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:31
4	Home	√	√	√	√	√	√	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:30
5	Sleep	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:23
6	Home	√	√	√	√	√	√	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:22
7	Out	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:17
8	Home	√	√	√	√	√	√	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:16
9	Sleep	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:09
10	Home	√	√	√	√	√	√	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:07
11	Out	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:02
12	Home	√	√	√	√	√	√	x	x	x	x	x	x	x	x	x	x	2018-05-29 15:10:00